

Holme Bank Newsletter

5th September 2012

Email Address

Please let Nina have your email address so that future communications may be sent electronically

Jubilee Party 9th June 2012



Thank you for all your support.

A good time was had by all!
We had some fantastic prizes for the raffle and tombola.



Well done everyone!!

QUALITY ASSURANCE

July 2012

The results and outcomes are enclosed with this newsletter. A copy may also be found in the statement of Purpose folder in Reception.

COMPLAINTS

Following changes to Government legislation, Holme Bank's complaints procedure has been updated. A copy of the new procedure is enclosed.

It may also be found in:

- The Service User Guide found in each bedroom.
- On the wall in Reception
- The statement of Purpose folder in Reception.

"MY LIFE STORY BOOK"

If you haven't already received one of these for your loved one, please speak to Nina, Jane or Linda. They will explain what it is about and how to fill it in. We hope to have them finished and returned to us by the end of September.

MEAL TIMES

Meals are served at various sittings to suit the service users' needs and between the following times:

Breakfast:	7.30am to 9.30am
Lunch:	12.00pm to 2.00pm
Tea:	5.00pm to 6.00pm.
Supper:	8.00pm to 9.30pm

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Dates for your Diary

6th October
Bodyshop Party
Tombola, Raffle & light refreshments

24th October at 2.00pm
Clothes Party (PWS)

31st October
Halloween Party
Buffet & Entertainer

12th December
Christmas Party at Perton Golf Club

21st December
Holmebank's Christmas Party
With Tom Wenlock

January 2013
Grand Theatre

More information will be available nearer
the dates

RELATIVES COMMITTEE

PURPOSE: To meet and discuss
ideas for improving the quality
of life for loved ones.

If you would like to take part,
please ask Nina for more
information.

Recent Activities



Lunch at the Fox and Gun



A trip to "The Green"



Lunch at the Garden Centre



A day in the Garden

THANK YOU FOR YOUR HELP *The support of relatives and friends, is so important for organising activities and trips out as most service users need 1 to 1 help. We have a fantastic team of staff who contribute a great deal of their time to these activities.*